



Patients' Newsletter

August 2023

Thank you

A sincere thank you to our patients for their kind thoughts and efforts when signing the condolences book for the late Dr Jeff Oliver. Thank you also to those patients who came to the front of our building on the day of Dr Oliver's funeral. The funeral directors said this was a very touching moment.

Special thank you to the gentleman who respectfully initiated the round of applause as the hearse pulled away. This was a lovely moment surely felt by the family.

Race For Life



About 15 of our wonderful Ifield team did the Cancer Race For Life 5K at Tilgate Park on the 22nd July.

We had a unified team of two doctors (Dr Dullo and Dr Jonathan), our clinical pharmacist, practice nurses, healthcare assistants, receptionists, secretaries and HR all together for this great event.

The practice raised just over £1000!



Providing NHS services

Becoming Veteran Friendly



Armed Forces veteran friendly accredited GP practice



We are now an Armed Forces veteran friendly accredited practice.

A veteran is anyone who has served for at least one day in the Armed Forces, whether as a regular or reservist. They might refer to themselves as 'ex-forces'.

We have achieved accreditation to show that we recognise our ex Armed Forces patients and are aware of NHS options available to them. If you are a veteran, please let us know so we can note this on your records.

Flu Season

Each September marks the start of our flu vaccine season. We expect that we will receive our delivery of vaccines in the second week of September, and we hope to start our Saturday flu clinics on 16th September.

We will invite all our eligible patients before then so you have a date in your diary. Please book in when you receive your invitation.

July at a glance...



We now have **10,091** patients registered at the practice, with **157** new registrations in July



We answered **11,663** calls



We sent **306** referrals...

...and issued **13,478** medications



We carried out **4,317** appointments, of which...

66% were face to face

...and **187** were missed by patients.

Please always cancel if you cannot attend.



Providing NHS services

Meet our new Care Coordinator

Amanda has recently joined Ifield Medical Practice as our Care Coordinator. Amanda has previously worked for the NHS helping Cancer Patients within GP practices in the West Sussex area. She is also a Holistic and Wellbeing Therapist of 18 years which she's very passionate about.

Amanda's role will help to co-ordinate and navigate care across the health and care system, helping people make the right connections with the right teams at the right time.

Care coordinators are effective in bringing together multidisciplinary teams to support people's complex health and care needs.

They can be an effective intervention in supporting people to stay well particularly those with long term conditions and people living with or at risk of frailty.

If you need to speak with Amanda directly, please email her on amanda.quinn7@nhs.net or call the practice to speak or book an appointment in with her.

Amanda's working hours are Mon - Fri 09.30am - 14.30am.



A Patient Participation Group (PPG) is a group of people who are patients of the surgery and want to help it work as well as it can for patients, Doctors and staff. The NHS requires every practice to have a PPG.

We are aware some patients have busy lives and cannot attend meetings however if you would like to be part of our virtual group and involved by email instead we would welcome further participants. This would involve perhaps completing a very short survey, recommending items for this newsletter and feedback on the services we provide.

Our Care Coordinator Amanda will be collating names for our virtual PPG group so please email her at amanda.quinn7@nhs.net to confirm your interest in participating virtually.

Thank you

An NHS banner with a blue background. On the left, there is an illustration of a woman sitting on a yellow sofa with a child. In the center, a dark grey box contains the text "Measles cases are rising in England" in white. To the right of this box is the NHS logo. Below the box, the text "Make sure your child is up to date with their MMR vaccinations" is written in white.

Measles cases are rising in England

Make sure your child is up to date with their MMR vaccinations

An NHS banner with an orange background. On the left, a blue Healthy Start card with a face and arms is shown. On the right, a yellow prepaid card with a face and arms is shown. In the center, the text "Healthy Start paper vouchers are being replaced by a new prepaid card" is written in white. Below this, smaller text says "To continue to get help to buy healthy essentials, you'll need to apply online to receive your new prepaid card: www.healthystart.nhs.uk". The NHS logo is in the top right corner.

Healthy Start paper vouchers are being replaced by a new prepaid card

To continue to get help to buy healthy essentials, you'll need to apply online to receive your new prepaid card:
www.healthystart.nhs.uk

